

09/547661



04/12/00

| ISSUE CLASSIFICATION | |
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| Class | Subclass |
| | |

PATENT NUMBER

U.S. **UTILITY** Patent Application

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| ② <u>PJ</u> O.I.P.E. SCANNED <u>AA</u> Q.A. <u>ne</u> | PATENT DATE |
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|------------------------------|------------|--------------------------------|----------------|-----------------------------|---------------------------------|
| APPLICATION NO. 09/547661 | CONT/PRIOR | CLASS 709 105 | SUBCLASS 10 | ART UNIT 2755 | EXAMINER Trammell |
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System for processing a customer concern

PTO-2040
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ISSUING CLASSIFICATION

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| <input type="checkbox"/> TERMINAL DISCLAIMER | DRAWINGS | | CLAIMS ALLOWED | |
| | Sheets Drwg. | Figs. Drwg. | Print Fig. | Total Claims |
| <input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed. | _____ (Assistant Examiner) (Date) | | NOTICE OF ALLOWANCE MAILED | |
| | _____ (Primary Examiner) (Date) | | ISSUE FEE | |
| Amount Due | | | Date Paid | |
| <input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____ | _____ (Primary Examiner) (Date) | | ISSUE BATCH NUMBER | |
| <input type="checkbox"/> The terminal _____ months of this patent have been disclaimed. | _____ (Legal Instruments Examiner) (Date) | | | |

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